



## 25-Year Limited Warranty for ecFence Systems

*A DBA of Aluminm Inc.*

### 1. Products Covered

This Limited Warranty applies to the following ecFence Systems products (“Products”):

- **ecPanel** and **ecStarter** fence panels
- Finish colors: **Natural Bronze, Arctic White, Foggy Gray, and Midnight Black**
- **Material:** Pre-Painted Galvalume (PPGL) — a 55% aluminum-zinc alloy (AZ150) coated steel substrate finished with a Silicone-Modified Polyester (SMP) topcoat

#### Material Identification (PPGL only):

Coverage under this warranty applies only to Products **purchased on or after October 1, 2026**. That date is the purchase-date cutover that distinguishes PPGL-substrate products from the prior PPGI-substrate products. **Batch-level traceability does not exist** — the purchase-date cutover is its substitute, set with approximately one month of channel-sell-through margin to account for residual PPGI inventory in the downstream channel at the time of the transition. Products purchased before October 1, 2026 remain covered under the **prior 15-year warranty** terms, regardless of when they were manufactured.

Trim and post coverage is addressed separately in **Section 3**.

This warranty applies to Products used in **normal residential and light commercial fence applications** within the **contiguous United States (lower 48; Hawaii and Alaska excluded)**, installed in accordance with ecFence published installation guidelines.

**Coastal installations — important.** If your fence is installed in or near a coastal area, see Section 4 for zone definitions. **Direct-marine / salt-spray environments (as defined in Section 4) are not covered by this warranty.** For near-coastal installations beyond the direct-marine zone, registration within 30 days of installation — including the distance from saltwater — is required for any near-coastal coverage to apply. See Sections 4 and 8.

### 2. What Is Covered — Panels (ecPanel / ecStarter)

Coverage is divided into the substrate and the finish, each with its own defined standard. This split follows standard metal-panel industry practice. The substrate warranty and the finish warranty are separate covenants.

#### 2.1 Substrate Integrity — 25 Years



The AZ150 (55% Al-Zn) Galvalume substrate will not **rupture, structurally fail, or perforate** due to corrosion under **normal atmospheric conditions** for **25 years** from the **date of original purchase**. Coverage *eligibility* is determined by the October 1, 2026 purchase-date cutover described in Sections 1 and 16; the 25-year *clock* runs from the date of original purchase.

*“Normal atmospheric conditions” expressly excludes saltwater/marine and other abnormal conditions — see Sections 4 and 6.*

**Scope — as-installed panel only.** This substrate term covers **ecPanel and ecStarter PPGL panels in their as-installed condition** (factory-folded c-lip/e-channel geometry; factory-cut ends behind trim or engagement). It does **not** extend to:

- **Post or trim powder-coat finish** — those are the separate Section 3 finish-only covenants
- **Panels in direct contact with concrete, wet cement, ACQ pressure-treated lumber, soil/burial, or ammonia-rich environments** — these are excluded contact conditions; Galvalume is not warranted in those environments. In ecFence installations this concern applies to the post base at grade, where the post is the separate powder-coated galvanized finish system
- **Installer field-cut edges** — see the field-cut exclusion in Section 3

## 2.2 Finish — Film Integrity

The SMP coating will not **chip, peel, crack, check, flake, or lose adhesion** to the substrate under normal conditions for **25 years**.

## 2.3 Finish — Color Fade

The SMP coating will not fade or change color in excess of **7 Delta E units**, measured per **ASTM D2244**, for **25 years**. Color change is measured on an exposed painted surface cleaned of surface soils and chalk, compared against the original or retained unexposed surface.

## 2.4 Finish — Chalk

The SMP coating will not chalk in excess of a numerical rating of **8**, measured per **ASTM D4214**, for **25 years**.

## 2.5 Manufacturing Defects

Structural flaws, dimensional irregularities, or material defects present at the time of manufacture are covered for the **full 25-year term**. If a manufacturing defect is confirmed, any Product that exhibits or is confirmed as developing that defect is covered here for its full term. **A batch code is not required to assert a manufacturing-defect claim.**

## 3. What Is Covered — Trim, Posts, and Gate Frames

Trim, posts, and gate frames are warranted in this document as set out below.



- **ecFence aluminum trim** (ecSeam Cover, ecCorner Cover, ecEnd Cover; 6063-T5 aluminum). The powder coat is a polyester finish **meeting AAMA 2603 performance requirements** (Vitracoat VitraSOL 3000 Series, PBL20200 / PDL40071 — the same powder as the posts). “Meeting AAMA 2603 performance requirements” is a performance characterization based on test data — **not a manufacturer certification**; the finish is never described as “AAMA-certified.” Finish coverage is a **5-year finish-only warranty** against chipping, peeling, and excessive fade — an **ecFence business warranty, set by ecFence and not derived from the AAMA tier**.
- **Posts** (galvanized steel with powder-coat finish): powder-coat finish warranted against chipping, peeling, and excessive fade for **5 years**.
- **Below-grade / ground-contact post portions**. Portions of posts set below grade (in soil or concrete) are **not covered**.
- **Surface-mount post (custom variant)**. The custom surface-mount post — a standard galvanized 2.5" × 2.5" post with a 4" × 4" × 0.25" base plate welded in-house, then powder-coated to the order's ecFence finish color — carries a **5-year finish-only warranty** (chipping, peeling, excessive fade), an ecFence business warranty not derived from the AAMA tier. The powder coat is a polyester TGIC finish meeting AAMA 2603 performance requirements (Vitracoat VitraSOL 3000 Series, PBL20200 / PDL40071) — a performance characterization based on test data, **not a manufacturer certification**. This covers the **weld zone as a finish**; it carries **no corrosion or perforation representation** at the weld or elsewhere on the post, and no panel-equivalent coverage.
- **Field cuts (posts cut to height)**. Posts are stocked at 72" and field-cut to height by the installer, exposing bare galvanized substrate at the cut. Field cuts **should follow ecFence's recommended cut-edge treatment** — a recommendation, not a controlled requirement. Finish failure that **originates from an untreated field-cut edge** is an installer field modification and is **excluded**; the 5-year finish-only coverage on the factory powder-coated surfaces, and the no-corrosion cap, are otherwise unchanged.
- **ecGate frames** (welded galvanized steel tube, powder-coat finish; assembled at Aluminum Inc., Miami). The powder coat is a polyester finish meeting AAMA 2603 performance requirements (Vitracoat VitraSOL 3000 Series — the same powder as the posts and trim) — a performance characterization based on test data, **not a manufacturer certification**. Finish coverage is a **5-year finish-only warranty** against chipping, peeling, and excessive fade, an ecFence business warranty not derived from the AAMA tier. Covers the frame powder-coat finish only; carries **no corrosion or perforation representation** on the frame steel. The lockbox-side gate-stop angle (6063-T5 aluminum, same VitraSOL 3000 topcoat) is warranted under the same 5-year finish-only ecFence business warranty as the aluminum trim family.



*Third-party components are covered by their respective manufacturers' warranties, not by this warranty. This includes: the ecGate Hinge (stainless steel, supplier-applied AAMA 2604 finish — the warranty is the supplier's); lockbox sub-components (third-party galvanized, incorporated into the ecGate assembly); and any other gate hardware not fabricated or finished by Aluminum Inc.*

#### **4. Coverage by Proximity to Saltwater (Coastal Zones)**

**Definition. "Saltwater"** means oceans, gulfs, bays, and tidal or brackish waterways, **including the Intracoastal Waterway and tidal canals**. Distance is measured **in a straight line from the nearest saltwater body to the installation**.

Galvalume is engineered for normal atmospheric conditions. It is not a marine-grade material; aluminum is the appropriate metal for direct coastal/saltwater exposure. Coverage varies by proximity to saltwater:

##### **Zone 1 — Direct-Marine / Salt-Spray (EXCLUDED)**

**Both substrate and finish coverage are fully excluded** for product installed in a direct-marine or salt-spray environment. This exclusion applies within:

- **1,500 ft** of a coastline with **breaking surf**
- **800 ft** of a coastline with a **large bay**
- **400 ft** of a coastline with **marsh**
- **Any** location subject to **constant salt spray or salt fog**, regardless of distance from the coastline
- Any area subject to constant spraying of salt or other corrosive solutions

*This warranty does not apply to product installed in a direct-marine / salt-spray environment, as defined above. Coverage in near-coastal environments beyond this direct-marine zone is addressed in Zone 2 below.*

##### **Zone 2 — Near-Coastal (beyond the direct-marine line)**

For installations beyond the Zone 1 direct-marine band but still in an elevated-salinity coastal environment, coverage is subject to a reduced term and scope and is conditioned on a documented freshwater-rinse schedule. The near-coastal term, scope, and rinse interval are **not established under this warranty** and are determined by ecFence on a case-by-case basis. **Contact ecFence before installing in a near-coastal environment** to confirm the applicable near-coastal term and scope and the required rinse schedule.

##### **Zone 3 — Standard (beyond the near-coastal zone)**

Full 25-year substrate coverage and finish coverage as stated in Section 2 and Section 3, subject to the terms and exclusions of this warranty.



To support adjudication, the installation's approximate distance from the nearest saltwater body must be recorded at warranty registration (Section 8).

## 5. Performance Standards (Structural)

The Products are **permitted in Miami-Dade County (HVHZ)** and **engineered to Florida Building Code 2023 HVHZ wind requirements (ASCE 7-22), PE-sealed by the Engineer of Record**, by height:

- **≤6-ft system:** engineered to 115 MPH (Exposure C)
- **8-ft system:** engineered to up to 175 MPH (Exposure C). 175 MPH is the 8-ft configuration only — not a universal rating.

*Specific permit numbers are not cited; individual Miami-Dade County (HVHZ) permit citations are not catalogued.*

**Disclaimer.** The representations in this Section are **design and code-compliance statements only; they are not a warranty that any Product will withstand any particular weather event**, and all remedies remain limited by Sections 9 and 11.

## 6. What Is Not Covered

This warranty does not cover:

### **Normal weathering (within stated standards):**

- Gradual color fade within the warranted threshold ( $\leq 7$  Delta E)
- Minor surface chalking within the warranted threshold ( $\leq$  rating 8)
- Normal thermal expansion and contraction

### **Corrosive / abnormal environments:**

- Saltwater/marine exposure except as provided in Section 4
- Industrial chemicals, corrosive fumes, cement dust, ash, fertilizers, or animal waste
- Wet-storage stain or damage from standing water/condensation
- Damage from contact with, or run-off from, dissimilar metals (e.g., lead, copper), including A/C condensate run-off

### **Installation, handling, and modification:**

- Damage from cutting Products with an **abrasive-blade saw** or other method that damages the coating
- Damage from installation not following ecFence published guidelines
- Use of fasteners or posts other than those specified (Section 8)
- Modifications or alterations to original Products



#### **External causes:**

- Physical impact from objects, vehicles, or **storm events** (the structural wind rating in Section 5 addresses wind load; it does not warrant against physical damage from windborne debris, hurricanes, tornadoes, or hail greater than 1 inch in diameter)
- Vandalism, graffiti, or intentional damage

## **7. Claims Process**

### **Step 1: Initial Contact**

Notify ecFence within **30 days** of discovering the issue:

- **Online:** [www.ec-fence.com/warranty](http://www.ec-fence.com/warranty)
- **Email:** [warranty@ec-fence.com](mailto:warranty@ec-fence.com)
- **Phone:** 305.209.2454 (Mon–Fri, 8 AM–6 PM ET)

**Late notice.** The 30-day notice period is retained, but **late notice reduces or bars a claim only to the extent ecFence is materially prejudiced by the delay.**

### **Step 2: Required Documentation**

Please provide:

- Proof of purchase (receipt, order confirmation, or installation contract)
- High-resolution photos of the issue from multiple angles
- Installation date and installer information
- Description of the issue and environmental conditions
- Where applicable (Section 8), warranty registration / distance-from-saltwater on file

### **Step 3: Evaluation Process**

- **Response Time:** Initial response within 7 business days
- **Evaluation:** Complete review within 14 business days
- **Inspection:** On-site inspection may be required for claims over \$2,500 retail value
- **Resolution:** Approved claims processed within 30 business days

### **Step 4: Resolution Options**

See Sections 9 (coverage tier) and 11 (remedy limits).

## **8. Maintenance Requirements**

To keep coverage in effect, the owner must:

- Clean Products periodically (at least annually) with mild soap and water, using **non-abrasive, non-corrosive** cleaners



- Cut Products using a non-abrasive method appropriate to coated steel (e.g., a dry-cut/cold-cut saw with a steel-cutting blade). **Do not use abrasive-blade saws that burn or damage the coating.**
- Field-cut edges are left as-cut; ecFence trim covers exposed cut edges in finished installs. **No edge sealing or anti-rust paint is required.**
- Use stainless-steel or other specified fasteners
- Use posts of aluminum or galvanized steel (not non-galvanized steel)
- In near-coastal environments (Section 4), follow the freshwater-rinse schedule confirmed by ecFence in writing for your installation

### Registration:

Registration (including the installation's approximate distance from saltwater) is required **as a condition of near-coastal coverage** (Section 4), where the data is needed for adjudication. **For Standard Zone installations, proof of purchase is sufficient and registration is not a condition of coverage.** Owners should retain purchase and installation documentation and photos in all cases.

## 9. Coverage Tiers and Proration

Replacement of covered defects is provided on the following schedule. Proration reflects service life already received; "current retail value" means the then-current published retail price of the equivalent Product, not the original purchase price.

| Period             | Coverage                    | Remedy                                    |
|--------------------|-----------------------------|-------------------------------------------|
| <b>Years 1–10</b>  | 100%                        | Free replacement of the defective Product |
| <b>Years 11–18</b> | 70% of current retail value | Store credit toward replacement           |
| <b>Years 19–25</b> | 40% of current retail value | Store credit toward replacement           |

- **Store credit** is toward an equivalent ecFence Product only, **expiring 12 months from issuance.**

## 10. Enhanced Customer Protection

### Manufacturing–Defect Protection:

Any Product that exhibits, or is confirmed as developing, a manufacturing defect is covered under Section 2.5 for its full 25-year term, **without requiring a batch code.**

### Installation Support:



- Pre-approved installer network
- Published installation guidelines and support
- Video installation support for DIY customers

## 11. Remedy Limitations

The exclusive remedy under this warranty is limited to the repair or replacement (at ecFence's option), or the prorated credit set out in Section 9, of the nonconforming Product only. This warranty **does not cover** labor, removal, reinstallation, or installation costs, transportation, or any incidental, consequential, or property damage, or lost time.

## 12. Legal Terms

### 12.1 Limitation of Implied Warranties

To the maximum extent permitted by applicable law, any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the applicable warranty period stated above. Some states do not allow limitations on how long an implied warranty lasts, so the above may not apply to you.

### 12.2 Limitation of Liability

To the maximum extent permitted by applicable law, ecFence Systems and Aluminm Inc. shall not be liable for any incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

### 12.3 Legal Rights

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

### 12.4 Governing Law / Dispute Resolution

This warranty is governed by the laws of the State of Florida. Venue for any dispute arising under this warranty lies in **Miami-Dade County, Florida**.

### 12.5 Sole and Exclusive Warranty / Supersession

This written warranty is the sole and exclusive warranty for the Products and **supersedes all prior warranty versions and any oral or written statements** not contained herein.

### 12.6 No Dealer Authority

**No dealer, distributor, or installer is authorized to modify, extend, or supplement this warranty.** Only a duly authorized representative of Aluminm Inc. may do so, in writing.

### 12.7 Right to Inspect



ecFence reserves the right to inspect the Product and the installation before any remedy is owed.

### 12.8 Severability

If any provision of this warranty is held unenforceable, the remaining provisions remain in full force and effect.

### 13. Legal Entity

ecFence Systems operates as a **DBA (doing-business-as) name of Aluminm Inc.** All warranty obligations, representations, and commitments made herein are backed by and enforceable against Aluminm Inc. This warranty constitutes a binding agreement between the purchaser and Aluminm Inc.

### 14. Transfer Policy

This warranty transfers to a subsequent property owner, subject to the conditions below. A transfer fee of **\$50** applies. The remaining warranty period continues unchanged; no warranty period is extended or restarted by a transfer.

- **Proper documentation.** A written transfer request to ecFence including: proof of the property transfer (closing/deed date), the original proof of purchase or prior warranty registration, and the installation address.
- **Transfer deadline.** The transfer must be requested in writing within **60 days** of the property-sale closing. Requests made after the deadline are honored at ecFence's discretion.
- **Effect of non-transfer.** Coverage does not extend to a subsequent owner unless the transfer is completed; the warranty is otherwise personal to the original purchaser.
- **Confirmation.** ecFence issues written confirmation of the completed transfer, which becomes the new owner's coverage record.

### 15. Patent Protection

The ecPanel and ecStarter fence panel systems are protected by U.S. Utility Patent No. 11,066,846 B1, covering the interlocking panel design that allows panels to connect securely without traditional fasteners. Additional patents may be pending.





## 16. Effective Date

This warranty is effective for all qualifying ecFence Systems Products (Section 1) **purchased on or after October 1, 2026**. Coverage is keyed to the **purchase-date cutover** — not to substrate or batch identification, which does not exist (see Section 1).

Products purchased before October 1, 2026 remain covered under the **prior 15-year warranty** terms, regardless of when they were manufactured.

## Contact

### Warranty Claims:

- Email: [warranty@ec-fence.com](mailto:warranty@ec-fence.com)
- Phone: 305.209.2454

### Technical Support:

- Email: [support@ec-fence.com](mailto:support@ec-fence.com)
- Phone: 305.209.2454

### Customer Service:

- Email: [info@ec-fence.com](mailto:info@ec-fence.com)
- Phone: 305.209.2454

**ecFence Systems, A DBA of Aluminm Inc. is committed to standing behind our products with the warranty protection set out in this document. Our goal is not just to sell you fence panels, but to support you for years to come.**

*Warranty effective for all qualifying Products purchased on or after 10/01/2026. Products purchased before that date remain covered under the prior 15-year warranty terms.*