ecFence Systems
25-Year Limited Warranty

A DBA of Aluminm Inc.

1. Products Covered

This Limited Warranty applies to the following ecFence Systems products ("Products"):

- ecPanel and ecStarter fence panels
- Finish colors: Natural Bronze, Arctic White, Foggy Gray, and Midnight Black
- Material: Pre-Painted Galvalume (PPGL) — a 55% aluminum-zinc alloy (AZ150) coated steel substrate finished with a Silicone-Modified Polyester (SMP) topcoat.

Material identification (PPGL only). Coverage under this warranty applies only to Products purchased on or after October 1, 2026. That date is the purchase-date cutover that distinguishes PPGL-substrate products from the prior PPGI-substrate products. Batch-level traceability does not exist — the purchase-date cutover is its substitute, set with approximately one month of channel-sell-through margin to account for residual PPGI inventory in the downstream channel at the time of the transition.

This warranty covers the ecPanel and ecStarter fence panels only. No other component is covered — see Section 3.

This warranty applies to Products used in normal residential and light commercial fence applications within the contiguous United States (lower 48; Hawaii and Alaska excluded), installed in accordance with ecFence published installation guidelines.

> Coastal installations — important. If your fence is installed in or near a coastal area, see Section 4 for zone definitions. Direct-marine / salt-spray environments (as defined in Section 4) are not covered by this warranty. Installations beyond the direct-marine zone carry full coverage under this warranty. See Section 4.

2. What Is Covered — Panels (ecPanel / ecStarter)

Coverage is divided into the substrate and the finish, each with its own defined standard. This split follows standard metal-panel industry practice.

2.1 Substrate Integrity — 25 Years

The AZ150 (55% Al-Zn) Galvalume substrate will not rupture, structurally fail, or perforate due to corrosion under normal atmospheric conditions for 25 years from the date of original purchase. (Coverage eligibility is determined by the October 1, 2026 purchase-date cutover per Sections 1 and 16 — purchases on/after that date are PPGL-covered; the 25-year clock runs from the date of original purchase.)

> "Normal atmospheric conditions" expressly excludes saltwater/marine and other abnormal conditions — see Sections 4 and 6.

Scope — as-installed panel only. This substrate term covers ecPanel and ecStarter PPGL panels in their as-installed condition (factory-folded c-lip/e-channel geometry; factory-cut ends behind trim or engagement). It does not extend to:

- (a) posts, trim, gate frames, caps, gate hardware, or any other non-panel component — those are not covered by this warranty (see Section 3);
- (b) panels in direct contact with concrete, wet cement, ACQ pressure-treated lumber, soil/burial, or ammonia-rich environments — these are excluded contact conditions (Galvalume is not warranted in those environments; in ecFence installations this concern applies to post-base/grade, and posts themselves are not covered by this warranty — see Section 3);
- (c) any field-cut panel — field-cutting an ecPanel or ecStarter panel, by an installer or an owner, voids coverage on that entire panel (see Section 6).

2.2 Finish — Film Integrity

The SMP coating will not chip, peel, crack, check, flake, or lose adhesion to the substrate under normal conditions for 25 years.

2.3 Finish — Color Fade

The SMP coating will not fade or change color in excess of 7 Delta E units, measured per ASTM D2244, for 25 years. Color change is measured on an exposed painted surface cleaned of surface soils and chalk, compared against the original or retained unexposed surface.

2.4 Finish — Chalk

The SMP coating will not chalk in excess of a numerical rating of 8, measured per ASTM D4214, for 25 years.

2.5 Manufacturing Defects

Structural flaws, dimensional irregularities, or material defects present at the time of manufacture are covered for the full 25-year term. If a manufacturing defect is confirmed, any Product that exhibits or is confirmed as developing that defect is covered here for its full term — batch codes are not required to assert a manufacturing-defect claim.

3. Other Components – Not Covered

This warranty covers the ecPanel and ecStarter fence panels only (Sections 1 and 2). No other component is covered.

Components other than the ecPanel and ecStarter panels — including posts and post caps, the surface-mount post, trim (ecSeam Cover, ecCorner Cover, ecEnd Cover), gate frames and gate hardware, fasteners, and any other accessory or part — are not covered under this limited warranty, whether or not fabricated or finished by Aluminm Inc. Any third-party components carry only their own manufacturers' warranties, if any. This warranty makes no representation as to the corrosion, perforation, finish, or structural performance of any non-panel component.

4. Coverage by Proximity to Saltwater (Coastal Zones)

Definition. "Saltwater" means oceans, gulfs, bays, and tidal or brackish waterways, including the Intracoastal Waterway and tidal canals. Distance is measured in a straight line from the nearest saltwater body to the installation.

Galvalume is engineered for normal atmospheric conditions. It is not a marine-grade material; aluminum is the appropriate metal for direct coastal/saltwater exposure. Coverage follows a two-zone model: a direct-marine / salt-spray zone that is excluded, and full coverage everywhere beyond it:

Direct-Marine / Salt-Spray Zone (EXCLUDED). Both substrate and finish coverage are fully excluded for product installed in a direct-marine or salt-spray environment. This exclusion applies within:

- 1,500 ft of a coastline with breaking surf;
- 800 ft of a coastline with a large bay;
- 400 ft of a coastline with marsh;
- Any location subject to constant salt spray or salt fog, regardless of distance from the coastline; or
- Any area subject to constant spraying of salt or other corrosive solutions.

This warranty does not apply to product installed in a direct-marine / salt-spray environment, as defined above. Installations beyond this direct-marine zone carry full coverage under this warranty.

Beyond the Direct-Marine Zone (COVERED). Full 25-year substrate coverage and finish coverage as stated in Section 2, subject to the terms and exclusions of this warranty.

5. Performance Standards (Structural)

The Products are engineered to Florida Building Code 2023 HVHZ wind requirements (ASCE 7-22), PE-sealed by the Engineer of Record, and the sealed engineering supports permit applications throughout Florida, by height:

- ≤6-ft system: engineered to 115 MPH (Exposure C).
- 8-ft system: engineered to up to 175 MPH (Exposure C). (175 MPH is the 8-ft configuration only — not a universal rating.)

The Products have been permitted in Miami-Dade County and Broward County (HVHZ), Florida's most stringent wind jurisdictions. Those HVHZ permits are offered as proof of the engineering's rigor, not as a geographic limit on where the Products may be installed or permitted.

Disclaimer. The representations in this Section are design and code-compliance statements only; they are not a warranty that any Product will withstand any particular weather event, and all remedies remain limited by Sections 9 and 11.

HVHZ engineering applies only when installed per the signed and sealed drawings.

6. What Is Not Covered

This warranty does not cover:

Normal weathering (within stated standards)

- Gradual color fade within the warranted threshold (≤7 Delta E)
- Minor surface chalking within the warranted threshold (≤ rating 8)
- Normal thermal expansion and contraction

Corrosive / abnormal environments

- Saltwater/marine exposure except as provided in Section 4
- Industrial chemicals, corrosive fumes, cement dust, ash, fertilizers, or animal waste
- Wet-storage stain or damage from standing water/condensation
- Damage from contact with, or run-off from, dissimilar metals (e.g., lead, copper), including A/C condensate run-off

Installation, handling, and modification

- Damage from installation not following ecFence published guidelines
- Use of fasteners or posts other than those specified (Section 8)
- Modifications or alterations to original Products
- Field-cutting a panel — field-cutting, trimming, or re-cutting an ecPanel or ecStarter panel to any extent, by an installer or an owner, voids the warranty on that entire panel (not only the cut

edge). Because the cutting method cannot be verified after installation, any cut panel is excluded — regardless of the tool or blade used.
- Aftermarket repainting or refinishing — repainting, recoating, or otherwise refinishing an ecPanel or ecStarter panel after purchase voids the warranty on that panel.

External causes

- Physical impact from objects, vehicles, or storm events (the structural wind rating in Section 5 addresses wind load; it does not warrant against physical damage from windborne debris, hurricanes, tornadoes, or hail greater than 1 inch in diameter)
- Vandalism, graffiti, or intentional damage

7. Claims Process

Step 1 — Initial Contact. Notify ecFence within 30 days of discovering the issue:

- Online: www.ec-fence.com/warranty
- Email: warranty@ec-fence.com
- Phone: 305.209.5334 (Mon–Fri, 8 AM–6 PM ET)

> Late notice. The 30-day notice period is retained, but late notice reduces or bars a claim only to the extent ecFence is materially prejudiced by the delay.

Step 2 — Required Documentation. Provide: proof of purchase (receipt, order confirmation, or installation contract); high-resolution photos of the issue from multiple angles; installation date and installer information; description of the issue and environmental conditions.

Step 3 — Evaluation. Initial response within 7 business days; complete review within 14 business days; on-site inspection may be required for claims over $2,500 retail value; approved claims processed within 30 business days.

Step 4 — Resolution. See Sections 9 (tier) and 11 (remedy limits).

8. Maintenance Requirements

To keep coverage in effect, the owner must:

- Clean Products periodically (at least annually) with mild soap and water, using non-abrasive, non-corrosive cleaners.
- Use stainless-steel or other specified fasteners.
- Use posts of aluminum or galvanized steel (not non-galvanized steel).

Cutting panels to fit (recommendation, not a condition of coverage). Cutting panels to length is a normal part of installation. When a panel must be cut, ecFence recommends using a low-RPM cold-cut saw with a steel-cutting blade — not an abrasive-blade saw, which burns and damages the

edge — and treating the cut edge with an anti-rust sealer/protector for a clean result. This guidance is for installation quality only; it is **not** a condition of coverage and does **not** preserve coverage on a cut panel. Under Section 6, field-cutting an ecPanel or ecStarter panel voids the warranty on the **entire panel**, regardless of the tool, blade, or edge protection used.

Registration. Please register your warranty within **30 days of purchase** at ec-fence.com. Registration is **recommended, not required** — it helps ecFence serve you and confirms your date of purchase. **Your coverage is not affected if you do not register**, as long as you can show proof of purchase. Owners should retain purchase and installation documentation and photos in all cases.

9. Coverage Tiers and Proration

Replacement of covered defects is provided on the following schedule. Proration reflects service life already received; "current retail value" means the then-current published retail price of the equivalent Product, not the original purchase price.

Period	Coverage	Remedy
Years 1–10	100%	Free replacement of the defective Product
Years 11–18	70% of current retail value	Store credit toward replacement
Years 19–25	40% of current retail value	Store credit toward replacement

- **Store credit** is toward an equivalent ecFence Product only, **expiring 12 months from issuance**.

10. Enhanced Customer Protection

- **Manufacturing-Defect Protection.** Any Product that exhibits or is confirmed as developing a manufacturing defect is covered under Section 2.5 for its full 25-year term; batch codes are not required.
- **Installation Support.** Pre-approved installer network, published installation guidelines and support, and video installation support for DIY customers.

11. Remedy Limitations

The exclusive remedy under this warranty is limited to the repair or replacement (at ecFence's option), or the prorated credit set out in Section 9, of the nonconforming Product only. This warranty **does not cover** labor, removal, reinstallation, or installation costs, transportation, or any incidental, consequential, or property damage, or lost time.

12. Legal Terms

12.1 Limitation of Implied Warranties. To the maximum extent permitted by applicable law, any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the applicable warranty period stated above. Some states do not allow limitations on how long an implied warranty lasts, so the above may not apply to you.

12.2 Limitation of Liability. To the maximum extent permitted by applicable law, ecFence Systems and Aluminm Inc. shall not be liable for any incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

12.3 Legal Rights. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

12.4 Governing Law / Dispute Resolution. This warranty is governed by Florida law, with Miami-Dade County as the venue for any dispute. This warranty does not require binding pre-dispute arbitration.

12.5 Sole and Exclusive Warranty / Supersession. This written warranty is the sole and exclusive warranty for the Products and supersedes all prior warranty versions and any oral or written statements not contained herein.

12.6 No Dealer Authority. No dealer, distributor, or installer is authorized to modify, extend, or supplement this warranty. Only a duly authorized representative of Aluminm Inc. may do so, in writing.

12.7 Right to Inspect. ecFence reserves the right to inspect the Product and the installation before any remedy is owed.

12.8 Severability. If any provision of this warranty is held unenforceable, the remaining provisions remain in full force and effect.

13. Legal Entity

ecFence Systems operates as a DBA (doing-business-as) name of Aluminm Inc. All warranty obligations, representations, and commitments made herein are backed by and enforceable against Aluminm Inc. This warranty constitutes a binding agreement between the purchaser and Aluminm Inc.

14. Transfer Policy

This warranty transfers to a subsequent property owner, subject to the conditions below. A transfer fee of $50 applies. The remaining warranty period continues unchanged; no warranty period is extended or restarted by a transfer.

- Proper documentation. A written transfer request to ecFence including: proof of the property transfer (closing/deed date), the original proof of purchase or prior warranty registration, and the installation address.
- Transfer deadline. For property sales that close on or after September 4, 2026, the transfer must be requested in writing within 60 days of the property-sale closing. A request made after this 60-day window forfeits the right to transfer: coverage does not pass to the subsequent owner, and the warranty remains personal to the original purchaser.
- Effect of non-transfer. Coverage does not extend to a subsequent owner unless the transfer is completed; the warranty is otherwise personal to the original purchaser.
- Confirmation. ecFence issues written confirmation of the completed transfer, which becomes the new owner's coverage record.

15. Patent Protection

The ecPanel and ecStarter fence panel systems are protected by U.S. Patent 11,066,846 B1, covering the interlocking panel design that allows panels to connect securely without traditional fasteners. Additional patents may be pending.



16. Effective Date

This warranty is effective for all qualifying ecFence Systems Products (Section 1) purchased on or after October 1, 2026. Coverage is keyed to the purchase-date cutover — not to substrate/batch identification, which does not exist (see Section 1). The October 1, 2026 date was set with approximately one month of channel-sell-through margin to account for residual PPGI inventory in the downstream channel at the time ecFence's own PPGI inventory sold out.

Contact

- Warranty Claims: warranty@ec-fence.com · 305.209.5334
- Technical Support: support@ec-fence.com · 305.209.5334
- Customer Service: info@ec-fence.com · 305.209.5334

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